



FOR IMMEDIATE RELEASE

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**PAL Airlines Awarded 2017 Bombardier Airline Reliability Award
For Dash 8 Q100/200/300 Operators in North America**

St. John's, NL – For the fifth time in six years, PAL Airlines has been named the recipient of the Bombardier Airline Dash 8 – Q100/200/300 Reliability Performance Award for all of North America. The Airline Reliability Performance Awards recognize operators of Bombardier CRJ Series regional jets and Dash 8 turboprops who achieve the highest rates of dispatch reliability.

“To win this award just once is a tremendous accomplishment, but to win five of the last six years is a true testament to the commitment of our team in ensuring we meet our customer’s expectations,” said Calvin Ash, Chief Operating Officer, PAL Airlines. “We are very proud to be recognized as the leader in North America again this year,” added Ash.

To be considered for an In-Service STAR award, a supplier must have scored at least 90% in areas deemed most important by Bombardier’s customers such as product, performance, airline support and customer focus. For 2017 PAL Airlines achieved a 99% rating. PAL Airlines has demonstrated time and time again that they have the highest rate of dispatch reliability in all of North America.

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About PAL Airlines

PAL Airlines is a regional airline based in St. John's, Newfoundland and Labrador, serving destinations throughout Eastern Canada. They have over 40 years' experience in the aviation industry providing quality service to an array of clients and customers. Their solid reputation has been built on safety, reliability and exceptional customer service. Each PAL Airlines ticket comes complete with two free checked bags, complimentary meals, snacks, beverages, hot towels, magazines, and so much more. PAL Airlines were the recipients of the 2017, 2016, 2015, 2013 and 2012 Bombardier on time performance award for Q 100, 200 and 300 operators in all of North America.

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